

Safeguarding Water Quality

Our Customers, Our Commitment

For more than a century, Dalton Utilities has remained committed to delivering safe and accessible drinking water to all customers across Whitfield and portions of four other counties in northwest Georgia. In doing so, Dalton Utilities works with drinking water regulators at the state and federal levels.

The [U.S. Environmental Protection Agency \(EPA\)](#) sets standards for drinking water at the federal level and administers the Safe Drinking Water Act. The [Georgia Department of Environmental Protection Division \(EPD\)](#) works closely with public utilities to enforce federal and state standards, provide guidance and monitor drinking water to make sure it is safe for public consumption.

Dalton Utilities regularly monitors for the presence of possible contaminants in drinking water to ensure levels meet or exceed federal and state regulations. Customers may learn about the testing results by accessing a publicly available annual [Water Quality Report](#).

PFAS and Drinking Water

Per- and Polyfluoroalkyl Substances (PFAS) are manufacturing chemicals that have been used in a broad array of consumer, commercial and industrial products since the 1940s. PFAS are long lasting and do not break down when exposed to water. For this reason, these substances are commonly referred to as “forever chemicals.”

Earlier this year, EPA released the [National Primary Drinking Water Regulation \(NPDWR\)](#), a new regulatory framework pertaining to PFAS. Dalton Utilities currently is working to determine the best way to ensure its drinking water meets these first-ever legally enforceable drinking water standards. This new guidance also provides what are called Maximum Contaminant Levels (MCLs) for PFAS in drinking water. Federal regulators are allowing public water systems, which includes Dalton Utilities, five years to complete initial monitoring and become compliant with these new requirements.

A Record of Excellence

Dalton Utilities’ record of excellence is a direct reflection of our team’s dedication to high-quality utility service delivery. Dalton Utilities sustains our commitment by continuously tracking the evolving regulatory landscape and maintaining decades-long partnerships with federal and state regulators on all matters related to drinking water and wastewater.

Dalton Utilities customers and their safety are our top concern.

Resources

[Per- and Polyfluoroalkyl Substances \(PFAS\) | US EPA](#)

[PFAS Explained | US EPA](#)

[PFAS Information | Environmental Protection Division](#)

